Congratulations Assad Khan for winning the Jade award! Award ceremony is Thursday, November 15th

1. Cho-chair nominations
   a. Nominated and accepted were: Lori Yi, Barbara Moorman, Michelle Gnoleba, Amira Al-Khulaidy
   b. Assad Khan respectfully declined
   c. Others still have the chance to email Heather to nominate

2. Professional Development Sub-Committee
   a. Barbara, Lauren, Mary, Erin, and Maria met for the first time to discuss
   b. Wanted a concrete start so will be facilitating Tuesday, November 6, 2018; 1:00-2:00pm central (so 2-3pm eastern) - Academic Advising and First-Year Students: The Power of Purpose and Movement toward Self-Efficacy (DW85) - Learn More and REGISTER
      i. Will send an Eventbrite to the MAAN listserv
      ii. Two dates of 1 hour webinar with 30 minutes of discussion time
          1. November 6 from 2:00-3:30 pm in JC Room G
          2. November 28th from 12:00-1:30 pm in JC Room E
   c. Posed the question to Steering Committee - Moving forward, what is the best way to go about coordinating webinars and other activities for the advising community – send a survey? Subcommittee just decide what happens?
      i. Option to send to the MAAN listserv – introduce the new subcommittee, what professional development opportunities would you like to see, and also include a survey of upcoming webinars
      ii. Then based on that, bring to Academic Liaisons
   d. Next meeting with be Friday, November 2nd to finalize webinar details and discuss more of the vision of this new sub-committee

3. Updates from NACADA national conference goers and presenters in Phoenix, AZ
   a. Region II had a great showing, Wayne presented on grassroots work that he and Mason community has done with community colleges, Jon presented on MAAN, Terri presented on assessment work
   b. Some NOVA advisors were present as well. Good bonding experience.
   c. Conference itself - hot topics, difference between academic coaching and academic advising: brought up some positive discussions on this and seeing what other institutions are doing.
   d. Mason presenters – Terri, Kim Holmes, and Jiye Chang presented on assessment work using IRR – analyzing Academic Advising survey from the last 2 years, took these results and collaborated with IRR to map that out on the path to graduation. Overview of how we started the conversations, Jiye Chang – persistence, satisfaction; balancing to a non-statistics group. The team of presenter continue to get emails from other colleges focused on the partnership aspect. Useful to hear what other institutions are doing, vast majority of institutions are calling it coaching, although not much evidence behind it except the title. The way you converse with students is very similar.
   e. Practitioner orientation space – don’t be afraid to present, bounce around ideas, Proposal Deadline for the Region 2 Conference is December 1st
      i. Recommendation for the Professional Development Sub-committee to have a workshop on proposals or work with others

4. External Committee Involvement and Information Sharing
a. AAC – dreamspace for the CRM, if we wanted it to do anything and everything – here is what we wanted it to do. What is going to be happening with it, what about Banner, Patriot Web, Degree Eval, Microstrategy, etc?
   i. Topics discussed were: Apt scheduling, Reporting, Notes and doc uploading, Referrals/alerts, Data information and analytics, Communication, Student facing features, Integration, Degree plans/degree eval, Workflow process, Events/checkins/Involvio
   ii. Admissions fall premiere event last Sunday went well
   iii. Director of orientation search committee is holding interviews so please refer to the emails that went over the MAAN listserv and attend the presentations
b. APAC
c. GAGAA
d. RAC
e. Orientation Stakeholders – live for registration, December 10th there are currently 250 students registered, will open the December 11th session when the first one fills. Students are spending time in the system, just registering right away. Making some changes to Transfer Orientation in the winter – students want to know about classes and degree completion. Students are leaving orientation without a schedule on PW so there is more we need to do with this. The orientation is shortening. Will now be a 10-5pm experience. Green and gold, welcome, financial aid, academic transitions, student rights, then college 101 and advising. Hopefully academic pieces will expand in the future.
   i. Online experience – currently making rounds to understand what is going on in this realm and hopefully start to make a better experience
   ii. Wayne asked – what data do you have to reasons why – Rick said most of this is qualitative and he going through to create codes for this and will give the data to Terri
   iii. Survey – 500-600 students out of the 4,000 we see come in fill out the survey whereas freshmen numbers are higher since they sit down and do it at the registration site
   1. Is there a way to rethink this? Maybe have a couple of questions right after the presentation and have people text in their answers
5. Internal subcommittee updates
   a. GRAS – N/A, not technically a sub-committee
   b. AMP – no one here
c. LOL – met, has the different sessions; SSAC next week, planned through spring; an extra pretty much every month, some best practice sessions. In January – goal is to have Student Success coaches come and is right before January orientation. Harnessing social media, Ivory has a blog and a team so would like him to showcase what his team is doing
d. MAC – good turnout for policy sessions, waitlist for sessions; if you completed MAC and have not received your CEUs, you will get them and a certificate and Jason will communicate about this
e. RAW – it happened! Advisors are seeing more students coming in
f. Social – coffee connect probably at beginning of next month
g. Web Team

ANNOUNCEMENTS
- Terri in CAART hired SSC team member and has taken Liz and Jason’s role, Jordane Henderson, bringing in new users, how we can integrate more practices; looking to produce a survey to send out about the use of technology. May not go to everyone.
- Pre-health advising role is vacant and has been posted and went out on the MAAN listserv
• Wayne - ADVANCE in full swing. Rita Snyder Furr coordinator of the success coaches, 3 success coaches and hiring a 4th. Wants to connect with everyone to discuss how you want to engage with those students, they are getting ad hoc answers as they get questions from students. Probably going to be 70 plus pathways for ADVANCE 2.0. They are not turning academic units away. This will have an impact on student services. Executive Director for ADVANCE in the search process, conducted phone interviews and none were internal candidates.
  o If did not do the pre-orientation, moved them to the spring 2019 cycle, they do not need to re-apply. Although, if complete the semester and over the 30 credits, they could potentially be disqualified
• Heather – Student Experience redesign committees are being revived. Emails have gone out for people to be on subcommittees.
  o Lauren and Rick Gray are on the First year programming
  o Heather Anderson – first year seminars
• Terri has planners for students who are struggling with time management so people can pick them up in the CAART office to hand to students.
• Leslie will now take over being the primary person to lead the meetings as Heather is retiring!

Addendum from RAW

Recap: RAW Fall 2018 took place between Oct. 8 – 12. Week following spring 2019 schedule release. Oct. 8 was a holiday for students.
  ▪ Kiosks occurred in 3 locations: Southside, JC, and Sci Tech campus. One very successful evening kiosk on Tuesday. Sci Tech kiosking was not very well attended; only saw 8 students.
  ▪ 163 total students took the assessment. The questions were:
    o Do you have an appointment scheduled to meet with an advisor to discuss registration for spring 2019?
    o Will this be your first advising appointment/meeting since the fall semester of 2018 started?
    o Do you trust your academic advisor gives you accurate information about your program of study?
    o Thinking about the last piece of advice received regarding your academics, what was the mode of communication?
    o Do you know how to connect with your academic advisor?
    o What is your masonlive email?
  ▪ Interesting to note:
    o Only 37.42% of students had appointments scheduled to meet with an academic advisor (n= 61) at the time of assessment. Of these students, a little more than half (54.10$) indicated it was going to be there first advising appointment of the semester. The others had already met with an advisor at least once. Question to pose: What does this indicate about advising appts and staffing of advisors for specific points in the semester.
    o An overwhelming majority of students, 89.57%, indicated they trust their advisor provides them with accurate information about their program of study. That leaves 10.43% that don’t trust the advice from their advisor.
    o Most students receive academic advise face-to-face (63.8%); 20.86% through walk-in face-to-face advising; 5.52% through personalized email, etc. (see attachment Q4).
    o Only 1 student of the 163 has never met with an advisor yet during their academic career.
  ▪ Special thanks to all those that helped Kiosk and support RAW Fall 2018: SGA students (staffing and candy), Hermione Pickett, Michelle Gnoleba, Jason King, Erin McSherry, Carrie Grabo, Maria Perez Brodeur, Lauren Reyna, Claudia Borke, Katy Hoepf, Jennifer Sawyer, Leslie Durham, and Michael Galvin!
- RAW Committee will poll our members to see who wants to stay on, we will also be making a call for new members.
- RAW has some materials they would like to ask MAAN to purchase, but will meet as a committee and discuss first.
- There are TWO (2) Lawn Signs at large! If anyone sees them still on campus (Sara couldn’t remember where she placed them), please send Sara an email! smontiel@gmu.edu.